Research on services for reception & integration of Third County Nationals in the EU – WELCOME Project

The EU-funded project WELCOME (Multiple Intelligent Conversation Agent Services for Reception, Management and Integration of Third Country Nationals in the EU) aims to research and develop intelligent technologies for support of the reception and integration of migrants and refugees in Europe. WELCOME will offer a personalized and psychologically and socially competent solution for both migrants and refugees and public administrations. It will develop immersive and intelligent services, in which embodied intelligent multilingual agents will act as dedicated personalized assistants of migrants and refugees in contexts of registration, orientation, language teaching, civic education, and social and societal inclusion. The services will be validated in Catalonia, Spain, Germany and Greece in three Pilot Use Cases (PUCs).